



Cancellation Policy

If you cancel an unpaid booking, there is no penalty.

If you cancel a paid booking, your refund privileges are as follows:

You will be given a full refund, less a \$25 per person service fee, if:

1. Vacations-Hawaii is able to resell your canceled reservation (as evidenced by a full manifest for the flight), or
2. You or your companion decease before the departure. (Your "companion" is the person who is your confirmed scheduled roommate during the tour.)

You will be given a full refund, less a \$75 per person service fee, if you cancel a booking 22 days or more prior to departure.

There is no refund if you cancel 21 days or less prior to departure.

In order to receive a refund you must first return all documents to Vacations-Hawaii, which will then mail your check within 14 days.